



RED CROWN
CREDIT UNION

**TECHNOLOGY COMMITTEE
MEETING**

May 18, 2018 - 11:30 AM
Red Crown Board Room - Southtown

RED CROWN CREDIT UNION

Technology Committee Meeting

Agenda

May 18, 2018

Southtown Board Room

- | | | |
|--------------------------------------|---------|---------------|
| 1. Election of Committee Chairman | | |
| 2. IT Report | Pgs 3-4 | S. Richardson |
| 3. Disaster Recovery Manual - Review | Pgs 5 | J. Thornton |

May 18, 2018 [TECHNOLOGY COMMITTEE REPORT]

To: Red Crown Technology Committee
From: Steve Richardson, Digital KeepSafe LLC

Date: 5-18-2018

Subject: Technology Committee Report

PC Refresh

- i7 Computers with Windows 10 Pro
- What to do with i3 Computers
- Wipe HD
- Restore to factory settings with Windows 7 pro
- Keep newest for backups
- Employee purchase? How much

Personal Teller Machines (PTM's)

- Discussion with Finastra, SourceTEK, InterPro
- ATM Rail



Advance Alarms

- Project Lead - CJ Parker
- Scheduled to begin 2-26-18-Hope to be completed 5/31/2018 (barring any issues and does not include Claremore)
- Access Control-Completed
- Alarm-Completed

- Security Camera-Completed-Branch managers have access to their cameras-CJ Parker and Deanne Waguespack have camera access to all branches.
- BA-Drive thru monitor issues-Advance to fix. Keyless entry-lock issues-Advance and B&G Travis working on solution.
- Southtown-Completed
- Mid Town-Upgrade Br Mgr's computer for camera access-Steve and Phil working on this
- Mayes County-Keyless entry to be added the week of 5/21/2018. Should be completed 5/25/2018
- Claremore-On the schedule for August.

A walk thru will be scheduled for ST-MT-BA-MC when everything is completed to ensure there are not loose ends.

Claremore Branch

- Permit expected back from Claremore by 6-21-2018
- 4 month construction time line to be completed by year end
- Voice, Data (Fiber), Internet circuits . Ready to install.
- Video Wall 4x4 (16 49" TV's)
- Pictures

MEMO

To: Technology Committee
From: Management
Date: 5/10/2018
Re: Disaster Recovery Manual

After review, Management recommends the following changes to the Disaster Recovery Manual:

Changed D+H to Finastra throughout document.

Updated Sr/VP Operations to include COO/Sr/VP Operations throughout document.

Changed the following paragraph:

pg. 8 - Executive Summary - G. Alternate Processing and Facility Sites:

Red Crown is a member of the Credit Union Service Center (CUSC) shared branching network. There are ~~twenty-seven CUSC locations within a 50 mile radius of the Tulsa area, approximately~~ **78 additional locations in Oklahoma and** over 5,000 locations nationwide. Each CUSC location can process Red Crown member deposits, withdrawals and loan payments. In the event of a disaster at the main operating facility, members will be directed to CUSC locations for basic services until operations are restored at the main facility or an alternate processing site.

The Disaster Recovery Plan is located under Policies & Disaster Recovery in the Volunteer Portal.